# IBA: A force for good



At IBA, we believe in the power of business to create positive change. Our mission is to be a force for good, shaping a better world through innovation, care, and performance. Here is how we do it:

#### 1. Customer satisfaction

- We strive to market products and provide services that ensure the highest level of safety and efficacy for our users (and their patients)
- Customer satisfaction is our compass, guiding us toward excellence

#### 2. Robust and Sustainable Practices

- We develop and maintain a robust, transparent, efficient, and sustainable integrated management system
- Compliant with all applicable regulations, we build a foundation for lasting impact

## 3. Environmental Responsibility

- We enhance our environmental performance by using resources efficiently and reducing waste
- Sustainability is our essence

### 4. Safe Workplace

- We prioritize safe and fulfilling working conditions for our employees
- Their health is a key asset

## 5. Risk Management

- We address all risks affecting our products, processes, and projects, including information security
- Vigilance protects our mission



Together, we create shared and long-term value for all stakeholders.

